



Hoosier Works Child Care (CCDF) Important POS Machine Update

It is important that you read this letter and be prepared to take future action(s). Failure to do so could delay your future payments from the CCDF child care voucher program.

Over the next few months, Xerox will be updating the Point of Service (POS) machines used for the Indiana Child Care program. This update is in preparation for the rollout of the new and improved child care time and attendance payment system during the summer of 2015. This update must be completed so that the POS machines can support the new system.

You will not see any changes to the CCDF voucher payment system until this new system is in place.

A Xerox representative will be contacting you by telephone to arrange a date and time for a technician to come to your child care program and update your POS machine(s). This update will take only 5-10 minutes and will not require any preparation on your part.

In some cases, Xerox will not be able to update your current POS machine. In this case you will be mailed instructions for the exchange.

Additionally, if you have a POS machine that was provided to your program after September 1, 2014, you may not need an update. In these cases you will be notified that no action is required.